



## THANK YOUR CLEANER DAY - WIN A KARCHER PRIZE PACK

### **Conditions of Entry**

1. The promotion is conducted by Rapid Group Co-operative Ltd (ABN 70 065 227 312), herein referred to as 'Head Office', of Derby Street Kingswood, NSW 2747. Telephone number (02) 4721 1993.
2. The promotion commences at 8am 12/10/20 and closes at 5pm 20/10/20.
3. The promotion is open to all customers who live in Australia and are over the age of 18 and who visit their local RapidClean store to obtain the secret code word between 12/10/20 - 20/10/20.
4. RapidClean Staff or Head Office reserve the right to see proof of employment as a cleaner.
5. The promotion comprises of one draw for one prize pack.
6. Draws are held at the Rapid Group Head Office (Commercial 3, 48-56 Derby Street Kingswood NSW 2747).
7. It is the responsibility of the winner to be contactable within three (3) business days of the draw taking place.
8. The winner must present proof of being a cleaner by trade or being employed as a cleaner, provide contact information and arrange to collect the prize from their local RapidClean store within three (3) business days.

### **(i) Prize Draws**

9. The Thank Your Cleaner Day promotion draw will take place at the Rapid Group Head Office at 10am on 21/10/20, whereby a name will be randomly selected from the online entries.
10. The winner has three (3) business days to claim their prize.
11. If the prize is not claimed within three (3) business days then a new winner will be drawn.
12. If a winner claims the hamper prize within the three (3) business days then no other names will be drawn.

### **General**

13. Total combined prize value for the period of the promotion is \$1,697.
14. Rapid Group collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this information. Entrants should direct any request to access, update or correct information to the Rapid Group Head Office. All entries become the property of the Rapid Group Head Office.
15. If there is a dispute as to the identity of an entrant, Rapid Group reserves the right, in its sole discretion, to determine the identity of the entrant.
16. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Rapid Group, the Rapid Group reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
17. Except for any liability that cannot be excluded by law, the Rapid Group (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Rapid Group's control); (b) any theft,



**National Supply Solutions**

NATIONAL STRENGTH - LOCAL SERVICE



unauthorized access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Rapid Group) due to any reason beyond the reasonable control of the Rapid Group; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of a prize.

18. Information on how to enter and prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
19. Entry is open to Australian residents aged 18 years or over who visit their local RapidClean store and ask a staff member for the secret code word during the promotional period. Directors, management and employees of the Rapid Group and its related companies and its marketing agencies are not eligible to participate in the Promotion and shall be ineligible for any prize covered herein. Entrants acknowledge that Rapid Group is not liable for reimbursement of any prizes otherwise payable to eligible entrants who are in violation of this provision.
20. Rapid Group reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) and to disqualify any entrant whose entry is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at Rapid Group's discretion. Failure by Rapid Group to enforce any of its rights at any stage does not constitute a waiver of those rights.